



## PROJECT NOTIFICATION

Reference No.: 395

<b>Date of Issue</b>	17 May 2024
<b>Project Code</b>	24-CP-07-GE-DLN-A
<b>Title</b>	APO e-Course on Artificial Intelligence in the Public Sector
<b>Timing</b>	30 October 2024
<b>Hosting Country(ies)</b>	APO Secretariat
<b>Venue City(ies)</b>	Not Applicable
<b>Modality</b>	Digital Learning
<b>Implementing Organization(s)</b>	APO Secretariat
<b>Participating Country(ies)</b>	Open
<b>Overseas Participants</b>	Not Applicable
<b>Local Participants</b>	Not Applicable
<b>Closing Date</b>	Not Applicable
<b>Remarks</b>	Timing is the target launch date of the e-course.

<b>Objectives</b>	Understand concepts and applications of Artificial Intelligence (AI) in the public sector; examine the potential benefits and challenges of implementing AI in public-sector organizations; and develop the skills required to identify suitable AI-based solutions for public-sector organizations.
<b>Rationale</b>	AI's transformative potential for the public sector is immense, promising to redefine governance, efficiency, and service delivery. This course aims to equip public-sector professionals with the knowledge to leverage AI responsibly by addressing ethical, privacy, and security concerns, while ensuring that AI's strategic use aligns with public service objectives.
<b>Background</b>	<p>As the demand for enhanced public service grows, the integration of AI in the public sector is increasingly vital. AI offers transformative potential, automation of routine tasks, refined decision-making, and invaluable real-time insights, shifting the focus from manual labor to strategic planning and policy development. AI-driven data analysis delivers insights that improve service delivery, accountability, and transparency. It engages citizens by ensuring that decisions are informed and services are updated promptly.</p> <p>This course is designed to equip public-sector professionals with the knowledge and tools to fully utilize AI, promoting productivity, efficiency, and innovation in public services. By mastering AI applications, participants will be poised to lead their organizations in leveraging technology to meet contemporary challenges and improve public-sector responsiveness and effectiveness.</p>
<b>Topics</b>	Introduction to AI in the public sector; Exploring data analysis, machine learning, Natural Language Processing, and chatbots; Planning, implementing, and evaluating AI-based projects in public organizations; Case studies and best practices in public AI-based projects; and Future perspectives on AI in the public sector.
<b>Outcome</b>	Improved understanding of AI applications in the public sector to foster innovation; enhanced productivity, and improved service delivery; and build the skills and knowledge necessary to make informed decisions regarding AI adoption and utilization.
<b>Qualifications</b>	Open to all participants in APO members and nonmembers.

Please refer to the implementation procedures circulated with this document for further details.



Dr. Indra Pradana Singawinata  
Secretary-General